Dun & Bradstreet Hungary Ltd.

Terms and Conditions for certain services

A. D&B Credit and D&B Direct for Finance

VALI D FROM: NOVEMBER 2024

1. Object of D&B Credit und D&B Direct for Finance

D&B Credit and D&B Credit for Finance make it possible to retrieve information from D&B databases. At D&B Credit, access to the databases is via an online platform provided by D&B, at D&B Direct for Finance via an interface to the D&B databases to be integrated by the Customer into his IT system environment.

2. Price model

D&B Credit and D&B Direct for Finance is available in various rate levels. All variants enable access to the same databases, but differ in the extent to which data retrievals are covered by a quota paid as a fixed price („flat“, „annual fee”) or billed separately depending on use.

3. Flat annual fee

The flat annual fee is agreed at the start of the contract in consultation with the Customer based on its requirements so that it reflects the Customer’s expected demand for data calculated over a twelve-month period. If the value of the services accessed by the Customer exceeds the underlying annual requirement by a certain amount, D&B may effect an extraordinary termination of the contract or make its continuation subject to an Agreement on the adaptation of the conditions; overdrawn services shall be charged separately until this Agreement is reached. The limits to which the flat rate extends is indicated by the utilizable value defined in the contract. The amount at which the data retrievals are charged against the flat annual fee is defined in the price list agreed with the Customer. The fixed annual fee is payable in advance per contract year.

4. Additional services

The costs for services outside the scope of the fixed annual fee are billed according to actual use and charged against a prepaid credit. The Customer purchases credit quotas in euros in advance for this purpose. Unused credit expires at the end of the contract year in which it was acquired. If there is insufficient credit, D&B may continue to provide the service; the services used by the Customer will then be invoiced monthly in arrears.

5. Geographic Restriction of the Package for D&B Credit

Considering the geographic area where most of the Customer’s partners are located, the D&B offers 2 (two) different packages within D&B Credit:

Group of countries I.: listed in D&B Credit Order form appendix

Group of Countries II.: All countries excluded from Group of Countries

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The Customer establishes the subscription taking into account own consumption in the preceding contractual relationship and/or expected consumption.

The Customer may not access information and/or services from other (geographic) package, and the information and/or data not included in the agreed price shall be charged in accordance with the applicable price list.

The Customer undertakes to access the information and services and/or use them only in the territory of the country of its registered seat and only for the purpose of supporting its operation in the territory.

Other details are specified on the order form.

6. Costs for repeated retrievals and supplementary notifications (notification service)

Subject to the availability of the function, the Customer may receive information by e-mail or message in his online mailbox if certain changes have been made to a data record („Company") in the D&B database. The function is:

1. activated with D&B Credit by the Customer marking a company for inclusion in his contract portfolio as part of the retrieval or upload and deactivating it by removing the data record from the portfolio again;
2. managed by D&B Direct for Finance either via an Amazon S3 bucket or via a Secure File Transfer Protocol (sFTP), depending on the variant for which the Customer registers.

A retrieved company report or its current version can be retrieved as often as required until the end of the current contract year without separate individual billing. At the beginning of the following contract year, the costs per portfolio data record (depending on the agreed tariff, either charged to the flat-rate quota or as a separate additional service) are automatically calculated for each company in the portfolio of the portfolio; if the relevant report or its updated version is also called up, the costs for the relevant company report minus the already calculated costs for the portfolio data set (depending on the agreed tariff, either charged to the flat-rate quota or as a separate additional service) are due once within the new contract year; thereafter the current reports can be called up again as often as desired in the current contract year without separate individual calculation.

B. D&B Credit Reporter

VALID FROM: NOVEMBER 2024

1. Object of D&B Credit Reporter

D&B Credit Reporter enables the retrieval of information from the D&B databases via an online platform provided by D&B.

2. Price model

D&B Credit Reporter is available in various rate levels. All variants allow access to the same databases, but differ depending on the selected rate in the amount of the contingents of company reports or country reports (Country Insight Snapshot, Country Insight Report), which are covered by a quota paid as a fixed price („flat", „annual fee").

3. Flat annual fee

The price for the selected rate package is due in advance per contract year.

Unused contingent expires at the end of the contract year for which it was purchased.

If a quota is exhausted before the end of the contract year, the Customer can switch to a higher-quality rate package with a larger allotment during the year and replace his previous rate package. It is then as if the Customer had acquired the higher-value rate package from the beginning of the contract year (the calculation of the new rate package takes into account credit for the replaced tariff package).

4. Costs for repeated retrievals and supplementary notifications (notification service)

The retrieval of a company report is charged to the quota only once per contract year. Thereafter, the report or its current version can be called up as often as desired and without reaccusing until the end of the current contract year.

Depending on the number of retrievals of the same report, contractual volumes may be a subject of renegotiation at renewal.

The retrieval of a country report (Country Insight Snapshot or Country Insight Report) and company report from countries specified on the order form are subject to a charge when it is first retrieved and then again when it is retrieved in an updated version. Whether there is an update is indicated.

The Customers can be informed by e-mail or message in their online mailbox if certain changes have occurred in the D&B database for a data record ("company"). If the Customer activates the supplementary reports online himself, there are no additional costs for the notification service. If the Customer lets D&B set up the notification service manually (via "bulk upload"), his quota will be reduced by the number of companies activated for the notification service. After activation for the supplementary service, the relevant company report can be called up at any time until the end of the current contract year without being charged again (Paragraph 1). A quota will only be charged again when the report is accessed for the first time in the following contract year.

C. D&B Data Blocks, D&B Risk Analytics and D&B Finance Analytics

VALID FROM: NOVEMBER 2024

1. Object of D&B Data Blocks, D&B Risk Analytics and D&B Finance Analytics

D&B Data Blocks, D&B Risk Analytics (D&B Risk Analytics Supplier Intelligence, D&B Risk Analytics Compliance Intelligence) and D&B Finance Analytics enable the retrieval of information from the D&B databases. At D&B Data Blocks, access to the databases is via an online platform provided by D&B, at D&B Finance Analytics and D&B Risk Analytics via an interface to the D&B databases to be integrated by the Customer into its IT system environment.

Though the general look and feel of the reports is consistent in D&B Finance Analytics, the content detail may vary from country to country.

2. Price model

The ongoing data reference of the services included in D&B Data Blocks, D&B Risk Analytics or D&B Finance Analytics will be offset against usage credit purchased by the Customer ("Records under Management"). The credit account is managed in records and contains two separate rates, one for European and one for non-European records. The rates arecharged as follows:

1. In principle, each retrieval of a records under management service to a D&B DUNS number (e.g. the retrieval of a record or the registration of the monitoring service) reduces the usage credit by a retrieval option.
2. Excluded from the basic rule mentioned in section I are repeated calls to the same D&B DUNS number within the current contract year, i.e. a records under management service once billed or its current version can be called up as often as desired until the end of the current contract year without recalculating.
3. For each record for which the Customer has activated the monitoring function, his rate is charged at the beginning of a new contract year in the amount of a call-off.

Further details on which services count as call-off can be seen in the respective service contract and the associated order documents.

The purchase of additional services outside the inclusive scope of the ordered product will be offset against a value credit purchased by the Customer. In the case of D&B Data Blocks, this value credit account is referred to as an "add on" and is managed in quantities (call-offs), in the case of D&B Finance Analytics and D&B Risk Analytics, the value credit for additional services is called "Wallet" and is managed in euros. Each use of an additional service (for example, the commissioning of a research or the retrieval of a Country Inside Report) reduces the value credit by a retrieval option (for D&B Data Blocks) or the corresponding price in euros (for D&B Finance Analytics and D&B Risk Analytics).

If it is agreed in writing, the Customer may have access to only a limited amount of data within a certain region (Pack). Customer may use data that are not part of a pack but will be charged separately in accordance with the valid price list.

3. Amount of rate value and lifetime

The data usage and rate value are valid for one contract year. The amount is agreed upon at the beginning of the Agreement based on the requirements of the Customer. If no Agreement is reached on a change in the rate before the end of a contract year and neither of the parties terminated the Agreement in due time, the same credit amounts are due and made available for the following contract year as they were relevant for the current contract year.

Transfers or settlements between the individual rate and credit balances are not possible.

Unused data usage and value credits expire at the end of the contract year for which they were provided.

4. Billing of services when the contingent is exhausted (over-consumption)

Even if the rate value agreed for the current year has already been used up, the Customer can continue to use the contractual services. D&B will bill the overconsumption separately monthly until the end of the contract year on the basis of the price list agreed with the Customer for this purpose.

5. Allocate data set "Europe" and "Rest of World"

For the purposes of Section 3(1), "European Records" means data relating to companies established in the European Economic Area, including Albania, Andorra, Armenia, Azerbaijan, Bosnia and Herzegovina, the Faroe Islands, Georgia, Gibraltar, Greenland, Kazakhstan, Kyrgyzstan, North Macedonia, Moldova, Monaco, Montenegro, Russia, San Marino, Switzerland, Serbia, Tajikistan, Turkey, Turkmenistan, Ukraine, Uzbekistan, the United Kingdom and Belarus and "non-European data sets" companies established in a country in the rest of the world. Further details and a detailed country list can be found in the product brochures for D&B Data Blocks, D&B Risk Analytics and D&B Finance Analytics.

6. Third Party Providers for D&B Risk Analytics Compliance Intelligence

D&B may make use of Third Party Providers in its provision of some portions of this Services, including “Kyckr Ireland Limited” where the Registry Intelligence Module is selected, “SecurityScorecard, Inc” where the Cyber Risk Add-On is selected and “Dow Jones/Factiva Limited” where the Ad Hoc Screening is selected. D&B reserves the right to change a Third Party Provider at its discretion. Where D&B does so, it will notify Customer accordingly, for instance via the Risk Analytics portal.

D. D&B Direct for Compliance and D&B Onboard

VALID FROM: NOVEMBER 2024

1. Object of D&B Direct for Compliance and D&B Onboard

D&B Direct for Compliance and D&B Onboard each enable the retrieval of information from D&B databases, either as an integration solution via an interface connection directly from the Customer‘s IT system environment (D&B Direct for Compliance) or via the retrieval mask provided by D&B D&B (D&B Onboard).

2. Price model

D&B Direct for Compliance and D&B Onboard is available in various rate levels. All variants enable access to the same databases but differ in the extent to which data retrievals are covered by a quota paid as a fixed price (“flat annual fee”) or billed separately depending on use.

If the Customer is activated for both D&B Direct for Compliance and D&B Onboard, the annual flat rate can be used for all products; quotas from D&B Direct for Compliance contracts can also be used for retrievals via the online platform D&B Onboard, quotas from D&B Onboard contracts can also be used for retrievals via the D&B Direct for Compliance interface. Further details specified on the order forms.

3. Flat annual fee

The flat annual fee is agreed at the start of the contract in consultation with the Customer based on its requirements so that it reflects the Customer’s expected demand for data calculated over a twelve-month period.

If the value of the services used by the Customer exceeds the utilizable value, the overdrawn services are billed separately. D&B also reserves the right to effect an extraordinary termination of the contract in these cases or make its continuation dependent on an adjustment of the terms and conditions, especially the Agreement of a higher annual demand. The amount at which the data retrievals are charged against the flat annual fee is defined in the price list agreed with the Customer. The fixed annual fee is payable in advance per contract year.

4. Additional services

The costs for services outside the scope of the flat annual fee are billed monthly in arrears, however, no later than as a collective bill at the end of the contract year. The price list agreed with the Customer serves as the basis for charging the services to the Customer's use quota as well as for charging additional services.

5. Costs for repeated retrievals and supplementary notifications (notification service)

Subject to the availability of the function, the Customer can be informed by means of a supplementary report if certain changes have been made to the D&B database (notification service, early warning system, monitoring). The function can be individually activated or deactivated for each company data record. The changes to the activated data records can then be called up free of charge until the end of the current contract year; only the renewed call up of the complete report is subject to a charge in these cases. At the beginning of the following contract year, for each company for which a notification service was activated at the end of the previous contract year, a chargeable retrieval (depending on the agreed tariff, either at the expense of the flat-rate quota or as a separate additional service) is charged.

E. D&B Direct for Master Data

VALID FROM: NOVEMBER 2024

1. Object of the D&B Direct for Master Data

D&B Direct for Master Data enables an online interface to be used to retrieve and transfer information from the D&B databases in the Customer's system environment. The exclusive object of the D&B Direct for Master Data contract is the provision of the data services by D&B. The integration of the interface into the Customer's IT system (such as the implementation of the interface in a ERP environment) is not part of the contractual services and is the Customer's responsibility. Details on the current technical requirements to connect the system can be found at https://directplus.documentation.dnb.com/.

2. Price model

D&B Direct for Master Data is available in various rate levels. All variants enable access to the same databases but differ in the extent to which data retrievals are covered by a quota paid as a fixed price ("flat annual fee") or billed separately depending on use.

3. Flat annual fee

The flat annual fee is agreed at the start of the contract in consultation with the Customer based on its requirements so that it reflects the Customer's expected demand for data calculated over a twelve-month period. This calculated annual demand plus a safety margin of one hundred percent represents the utilizable value for a contract year. If the value of the data retrievals initiated by the Customer exceeds the utilizable value, the overdrawn services are billed separately. D&B also reserves the right to effect an extraordinary termination of the contract in these cases or make its continuation dependent on an adjustment of the terms and conditions, especially the Agreement of a higher annual demand. The fixed annual fee is payable in advance per contract year.

4. Additional services

The costs for services outside the scope of the flat annual fee are billed monthly in arrears, however, no later than as a collective bill at the end of the contract year. The price list agreed with the Customer serves as the basis for charging the services to the Customer's use quota as well as for charging additional service.

F. Certificate

VALID FROM: NOVEMBER 2024

1. Dun & Bradstreet Certificate („Certificate")

Certificate is a three-level rating system that ranks business entities based on international standards in terms of financial stability, reliability and risk.

2. Rating

Certificate can only be granted to those business entities that, based on D&B's classification, qualify as A, AA or AAA rating. Customer is qualified by D&B, on the basis of which the Customer is entitled to a certificate corresponding to the result of the rating. In the event that the Customer does not meet the "A" rating based on the qualification, it is not possible to issue a Certificate to the Customer, or in the case of a Certificate is already ordered, the service will be suspended.

3. Order

The Customer can place his order for the Certificate via https://certificate.hungary.dnb.com/order-form by entering the data and paying the relevant fee.

4. Services related to the Certificate

By ordering the Certificate, the Customer acquires the right to use the logo corresponding to the rating (A, AA, AAA), in addition, regardless to which rating is the Customer entitled three levels of service packages can be ordered for the Certificate -: Smart, Plus and Professional, which contain basic and extended services, the list is available on the order page (https://certificate.hungary.dnb.com/order-form). The content of the packages does not depend on the type of rating (A, AA, AAA).

The logo related to the rating (A, AA, AAA) is a trademark of the Dun & Bradstreet Group.

5. Changes in the rating

D&B constantly monitors the rating of the Customers, and if after ordering the Certificate there is a change in the type of rating (A, AA, AAA) either negatively or positively, D&B will take the current rating into account when providing the service. The services follow the change accordingly, thus:

- the weblogo is updated automatically
- D&B sends the Customer a paper-based certificate corresponding to the data after the change no more than ... times a year;
- in the event that the Customer's rating does not reach the "A" category, he is not entitled to appear on the forbes.hu online site as included in the Professional package;
- the Customer is obliged to update the logos he has placed and the links indicating the type of rating within 30 days

6. Suspension

If the Customer's rating ceases, i.e. does not reach the "A" rating, the Certificate service will be automatically suspended. In this case, the Customer is obliged to remove the online and offline logos indicating the rating within 30 days after the notification of the suspension. In the event that during the term of the contract, the Customer obtains at least the "A" rating again, the services will be revived. The scope of the contract will not be extended during the suspension. The Customer is not entitled to a fee refund as a result of the loss of rating or suspension of the contract.

8. Unauthorized use

In the event that the Customer uses the Certificates for more than 30 days during the suspension of the contract, or after its termination, either online or offline, Customer is obliged to pay an overuse fee equal to the annual service fee (Smart package) or the amount determined by D&B at the time of ordering the Certificate in respect of each year commenced. Unauthorized use is considered trademark infringement.

G. D&B Hoovers Visitor Intelligence

VALID FROM: NOVEMBER 2024

1. Purpose of D&B Hoovers Visitor Intelligence

D&B Hoovers Visitor Intelligence is an add-on identifying business users visiting company websites based on their IP-address.

2. Obligations of the customer to co-operate

Customer will be entitled to and issued by Dun & Bradstreet with one unique set of credentials for a Tag (HTML tag, Javascript, pixels or similar code) integrated in the customer's online services with capability to collect the IP addresses of the services' visitors. Customer shall install the Tag and transfers IP addresses to Dun & Bradstreet for matching to, or creating data from, D&B Data to identify visitor data attributes on behalf of Customer.

It is in the responsibility of the customer to meet the necessary technical requirements for using the Tag, assure its compatibility with the customer's online service and comply with Dun & Bradstreet's reasonable updates and instructions necessary for the continued operation of the Tag.

3. Provision of data by D&B

Dun & Bradstreet will deliver the data resulting from the match and enhancement to customer's D&B Hoovers interface (product).

4. Privacy

For the integration of the Tag into its online services and the collection and provision of visitors' IP addresses to D&B the customer is Controller within the meaning of data protection law (Art. 4 para. 7 GDPR respectively Art. 5j FADP in Switzerland). D&B acts as the customer's Processor (Art. 4 para. 8 GDPR respectively Art. 5k FADP in Switzerland) when carrying out the data matching and identifying the IP address holders. The rights and obligations under data protection law among the contracting parties are concretized by a separately concluded data processing agreement (Art. 28 GDPR respectively Art. 9 FADP in Switzerland).