D&B Connect

D&B Connect is a web-based solution to access the Dun & Bradstreet Data Cloud. The data that is accessible via D&B Connect is grouped into Data Blocks.

A Data Block is a logical, topic-based grouping of data elements from the Dun & Bradstreet Data Cloud. It is a modern method of serving data in a simple, standardized, and flexible way. Clients can 'stack' data blocks together to customize the data and insights they require to address any use case across their business. Customer's specific combination of Data Blocks are delivered via API, flat files, or a combination.

Data Coverage

220 countries worldwide with over 420 million businesses and more than 5.5 million daily updates. The data depth and availability can vary due to the availability of information across our data partner network.

Modules

Discover

D&B Connect DISCOVER is the entry point for Master Data Management to aid in self-serve data management including match & enrich via file or API.

D&B Connect for Salesforce

D&B Connect for Salesforce is a connector solution to directly integrate D&B Connect within your Salesforce CRM. The solution allows to Match & Enrich CRM records via API to the D&B Data Cloud. Users of D&B Connect for Salesforce will also have access to the web-based version of D&B Connect.

Credentials

Web Application

The admin user defined in the contract will receive all credentials to use the web-based solution via email. The admin can then create new users and add them to projects. He can enable up to 50 User if not stated otherwise.

API Access

The admin user defined in the contract will receive the key and secret for the API access via email.

D&B Connect for Salesforce Access

The admin user defined in the contract will receive all credentials to use the web-based solution via email. The installation link for the Salesforce installation can be accessed through the web-based portal of D&B Connect. The credentials for login in the connector solution are identical to the web-based solution.

Access

The access is enabled on basis of the agreed contract for Data Blocks, their respective Levels.
Data Blocks which are not agreed within the commercial offer will not be enabled and are not accessible. The commercial offer defines the number of licensed DUNS per region per Service or combination of Data Blocks (Setups). When the usage exceeds the defined licensed amounts a defined, over usage per DUNS is charged. The licensed DUNS are not transferable between other regions or credited.

Records under Management (RUM)

The named „Records under Management" principle applied to licensed Data Blocks. Under this principle every DUNS that is requested for a defined Block and Level within a Domain Setup will be charged only once per contract year. All further data requests for this unique DUNS in the Domain-Setup are cost free.

Add-Ons

In addition to the licensed Data Blocks and Levels there are further services that can be licensed separately. These are generally one-off services whereby each request is separately charged – no RUM principal is applied.

Not all Data Blocks or services are available via flat file. The details can be found in the Data dictionary of the technical documentation. For further information, please reach out to your local D&B representative.

Regions

Region 1 - Europe

United Kingdom, Ireland, Albania, Andorra, Armenia, Austria, Azerbaijan, Belarus, Belgium, Bosnia & Herzegovina, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Faero Islands, Finland, France, Georgia, Germany, Gibraltar, Greece, Greenland, Hungary, Iceland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, North Macedonia, Malta, Moldova, Monaco, Montenegro, Netherlands, Norway, Poland, Portugal, Romania, Russia, San Marino, Serbia, Slovakia, Slovenia, Spain, Sweden, Switzerland, Turkey, Ukraine.

Region 2 - Rest of World

Canada, United States, United Arab Emirates, Admiralty Islands, Afghanistan, Algeria, American Samoa, Angola, Anguilla, Antigua & Barbuda, Argentina, Aruba, Ascension Islands, Australia, Bahamas, Bahrain, Bangladesh, Barbados, Belize, Benin, Bermuda, Bhutan, Bolivia, Bonaire, St Eustatius and Saba, Botswana, Brazil, British Virgin Islands, Brunei, Burkina Faso, Burundi, Cambodia, Cameroon Cape, Verde, Caroline Islands, Cayman Islands, Central Africa Republic Chad, Chile, China, Christmas Islands, Colombia, Comoros Island, Congo, Congo Democratic Republic, Cook Islands, Costa Rica, Cuba, Curacao, Djibouti, Dominica, Dominican Republic, Ecuador, Egypt, El Salvador, Equatorial Guinea, Eritrea, Ethiopia, Falkland Islands, Fiji, French Guiana, French Polynesia/Tahiti, Gabon, Gambia, Ghana, Grenada, Guadeloupe, Guam, Guatemala, Guinea, Guinea Bissau, Guyana, Haiti, Honduras, Hong Kong, India, Indonesia, Iran, Iraq, Israel, Ivory Coast, Jamaica, Japan, Jordan, Kazakhstan, Kyrgyzstan, Kenya, Kiribati, (S. Rep. of) Korea, Kuwait, Laos, Lebanon, Lesotho, Liberia, Libya, Macao, Madagascar, Malawi, Malaysia, Maldives, Mali, Marianas Islands, Marshall Islands, Martinique, Mauritania, Mauritius, Mayotte, Mexico, Midway Islands, Montserrat, Morocco, Mozambique, Myanmar (Burma), Namibia, Nauru, Nepal, Netherlands Antilles, New Caledonia, New Zealand, Nicaragua, Niger, Nigeria, Norfolk Islands, Oman, Pakistan, Palestine Territory, Panama, Paraguay, Peru, Philippines, Qatar, Reunion Islands, Rwanda, Saint Kitts and Nevis, Saint Lucia, Saint Martin, Saint Pierre Et Miquelon, Saint Vincent, Sao Tome & Principe, Saudi Arabia, Senegal, Seychelles, Sierra Leone, Singapore, Sint Maarten, Solomon Islands, Somalia, South Africa, South Georgia, South Sudan, Sri Lanka, St Helena, Sudan, Suriname, Swaziland, Syria, Taiwan, Tajikistan, Tanzania, Thailand, Timor-Leste, Togo, Tokelau Islands, Tonga, Trinidad & Tobago, Tunisia, Turks and Caicos, Turkmenistan, Tuvalu, Uganda, Uruguay, Uzbekistan, Vanuatu, Venezuela, Vietnam, Wallis & Futuna Islands, Western Samoa, Yemen, Zaire, Zambia, Zimbabwe.

Technical Documentation

All details to the functions can be found in the technical documentation under:

https://directplus.documentation.dnb.com/

This documentation site provides further support information such as error messages definitions and the data dictionary.
To keep improving our offering, the solution is continuously under technical & functional development. Relevant changes will be updated in the online documentation. A notification will be sent to the technical contact partner of the customer when larger or breaking changes to existing functions in the API are carried out.

The following services are additional services a customer can order:

1. **Managed Service**
   A delivery consultant will handle the matching and enrichment of the customer file in the customer's tenant.
2. **Post processing**
   This service is a manual post processing of the data output, e.g. drop elements, blank certain data, etc. Due to the nature of this service, it is on application only so the requirements can be reviewed and validated to ensure they can be achieved. The solution will be documented and aligned in a SOW (Statement of Work).