

THIRD IN A SERIES OF SIX INFOGRAPHICS

MAP YOUR UNIVERSE



In the age of Big Data, you don't have to wait for the stars to align. Master how analytics can let you gaze into more lucrative heavens—identifying companies you do (and do not) want to do business with.

KNOW THE INNER WORKINGS Powerful data solutions not only help you see the links between different aspects of

the same corporation, they set the stage for identifying your most important customers and prospects. Identifying all the cogs and gears working within a single company can help you create a single, integrated view of who you are doing business with.



It's a job that's never done. In today's global marketplace, business is always on the move. When looking for a data solution that helps you

track the moving parts of your clients' complicated machinery, enlist a

company that constantly updates its global databases.

CET THE BIG PICTURE

2015 RANKING OF 01 / ITRLY / 694,105 COUNTRIES WITH THE 02 / FRANCE / 453,702

1. Related companies include subsidiaries, divisions, and operating units (among others) of corporations. Data courtesy of Dun & Bradstreet's Global Data, Insight & Analytics unit.

WITH RELATED COMPANIES1

MOST CORPORATIONS

07 / BELGIUM / 199,811 18 / NETHERLANDS / 187,533 09 / GERMANY / 164,857

06 / SPRIN / 274,529

10 / UNITED KINGDOM / 150,504

JAPAN UNITED STATES **15** / 299,823 **13** / 411,227 BRAZIL **№** / 408,974



MONITORING GLOBAL

to China every minute of every day.

STAY ON TOP

Targeting your customer and prospect universe requires diligence, skill and

carefully designed processes to manage, monitor and maintain ever-changing

linkages. But it's about more than just the linkages-it's about building a

best-in-class customer file. Dun & Bradstreet makes this happen by:

NEWS SOURCES RESOURCES These connections provide valuable information about bankruptcies, Reuters, the Associated Press, and divestitures and other significant events dozens of news outlets report on that might not make news but constitute mergers and acquisitions from Brazil valuable data in accurately keeping a



customer database current.

Sometimes a business just looks like it should be affiliated with another Some behemoths boast more than 250 business but actually isn't. The smart affiliates. Altogether these companies database manager sweeps data routinely are responsible for 25% of all to ferret out "lookalikes" and verify they corporate linkages. are not linked to another company. WHRT'S UP NEXT? =

THERE ARE THREE MORE WAYS DATA CAN HELP CMOS OWN THE

CUSTOMER EXPERIENCE. EXPLORE EACH OF THEM IN UPCOMING

INSTALLMENTS OF THE AGE OF THE CUSTOMER INFOGRAPHIC SERIES.

GIVE THEM WHAT THEY WANT Develop the kind of content that brings customers to you while giving existing customers the value they expect. Using data to optimize your marketing automation will help you add value with content and information that

speak to the needs of your audience.

GOING MOBILE How mobile and social data can help your business get a better picture of your customer when they are on the move.

THE SALESPERSON AS CUSTOMER HERO

Effective salespeople make for happy customers and good marketers make for effective salespeople. Find out how marketing teams can manage data in ways that help sales serve clients with sales acceleration tools.

FOR MORE INFORMATION

For more on how Dun & Bradstreet can help you thrive in the Age of the Customer, visit

dnb.com/cmo.